

West Alabama Mental Health and Pinpoint, Inc.

Partnering for a safer work environment

Safety is Important

When West Alabama Mental Health was selected to provide counseling and substance abuse services for the L.I.F.E. Tech Center in Thomasville, Alabama, the leadership team decided to take a proactive step to ensure a workplace environment that was as safe as possible. Patricia Moore, Executive Director of WAMHC, selected Pinpoint, Inc. to provide her staff with the INSTANTalarm 5000 staff attack alarm system.

“The safety of our staff and consumers is of utmost importance”, Ms. Moore stated.



WAMHC Service Coordinator confers with Parole Officer

Thomasville L.I.F.E. Tech Transition Center was created for male parolees from the Alabama Department of Corrections who need additional education, counseling and substance abuse treatment to reduce the chance of recidivism. The center is operated by the Alabama Board of Pardons and Paroles. WAMHC provides counseling services for these parolees in designated cottages located on the L.I.F.E. Tech campus.

Pinpoint designs, manufactures, and installs personal alarm systems for staff of hospitals, schools, treatment facilities, and anywhere where staff may encounter aggression. Each member of staff wears a Personal Infrared Transmitter (PIT) that allows that employee to signal help.



PIT (personal infrared transmitter)

The PITs are small fobs with two levels of call – assistance and emergency. When the staff member activates the PIT, an infrared signal triggers Infrared Receivers located in each room which sets off an alarm and pinpoints the exact location of the individual needing help so campus parole officers can respond.

It Works

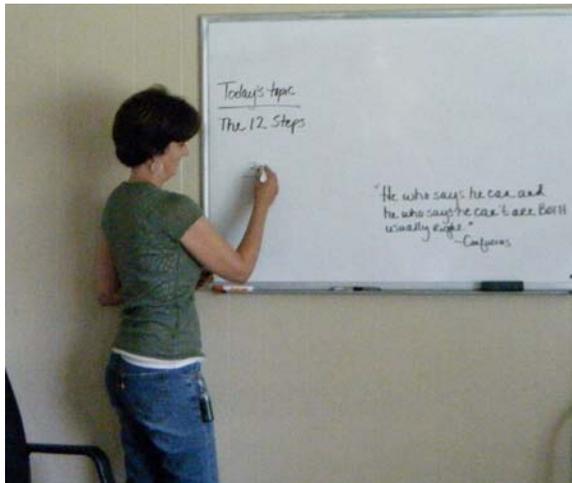
Misty Samya, WAMHC Program Director at L.I.F.E. Tech, explains that prior to the installation of the INSTANTalarm, her staff used radios to call for help. Unfortunately, the radios proved to be unreliable.

“Our Pinpoint INSTANTalarm system allows us to discreetly call for immediate help or assistance and it pinpoints our exact location. It has really given staff peace of mind.”

Robust Environment

WAMHC staff are working with nearly 300 male felons who are paroled to the Thomasville campus straight from prison, so they needed a system that would always work.

Earlier this year a parolee became agitated and belligerent in one of the counseling sessions. The counselor was able to discreetly activate her PIT, signaling the situation to the parole officers. Within a matter of seconds, the officers were on the scene and the offender was on his way back to prison, before the situation could escalate into a violent episode.



WAMHC therapist works with consumers in a group session

The leadership team at West Alabama Mental Health has been very pleased with the results of their INSTANTalarm.

"The system is reliable and does exactly what Pinpoint says it will do", Ms. Samya confirms.



PITs hang on a peg board made by a graduate of the L.I.F.E. Tech program

About Pinpoint

Founded in Scotland in 1992, Pinpoint has installed thousands of its staff alarm systems across the United Kingdom and Ireland. In 2007, Pinpoint, Inc. opened its United States headquarters in Birmingham, Alabama.

To learn more about Pinpoint, Inc. and the INSTANTalarm 5000, visit www.pinpointinc.com

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